



THE DIVING LODGE DOWNTOWN

Puerto Morelos, Mexico

PROPERTY GUEST GUIDE

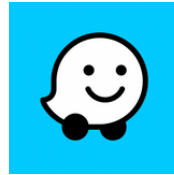
ADDRESS:

Avenida Javier Rojo Gomez, SM2, MZA 24, Lote 201
Puerto Morelos, Quintana Roo, 77580

TRANSPORT

25-min from Cancun International Airport

Click on images for direct links
to Google and Waze MAPS.



Car Rental: Rent from one of the airport rental providers, or use a local one:

1. Ron Haugen: +52 1 984 233 8610

2. Claudia Leal: +52 998 157 66 76 /
contacto@puertomorelostravelagency.com

Airport Transfers, Tours & Private Transport:

1. Jin Ceballos from 'Ride Mexico'. Email:
ridemexico@gmail.com

2. Israel at 'Lighthouse Tours'. Direct WhatsApp: +52
998 120 0076 **+ bike rentals too!**

HOW TO CHECK-IN

1. Make sure to let us know your estimated check-in time at least 24 hrs before the day of your arrival.
2. Your cabina keys will be in the small black lockbox next to your unit. **Your code will be equal to the last 4 digits of the contact number used to reserve.**
3. If you find the main gate closed, please let yourself in and close it again (it's not locked, it's just closed with a simple sliding lock)

PARKING

Parking is available at no extra cost inside the property gate. If you have more than one car, please let us know in advance. Street parking is free.





CABINA 1

- Small Street Gate (Long key)
- Room Key: Bottom Lock (Small Key)
- Room Key: Top Lock (Small Key)
- Safety Box (Black Key)
- Small Beach Gate (Long Key)

WIFI INFO

Network #1:

Divinglodgeoffice

Password:

Divinglodgeone

Network #2:

TheDiving1

Password

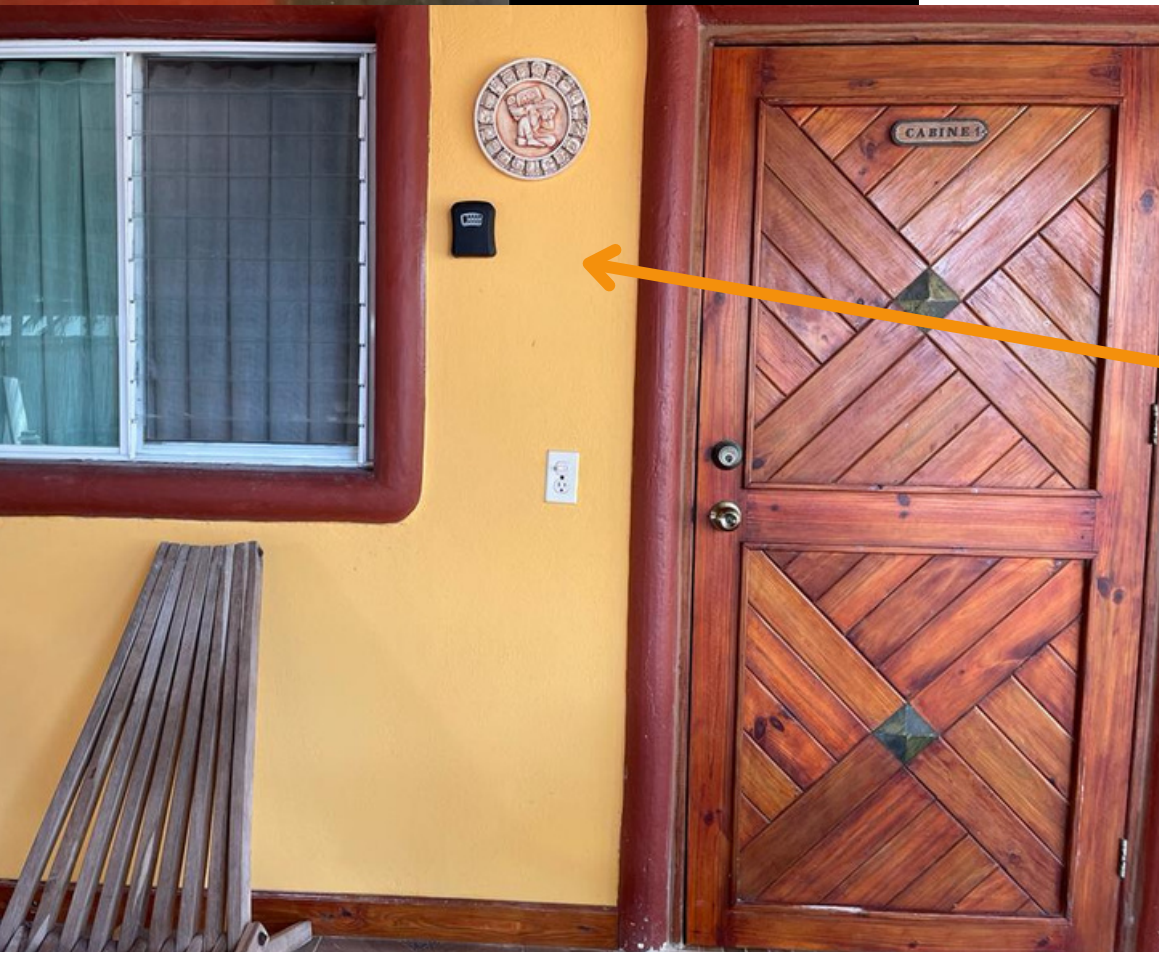
Divinglodgetwo

Network #3:

Diving Bar

Password:

DLBAR2022



Your unique 4-digit code is equal to the last 4 digits of the contact phone number used to make the reservation.

PROPERTY GUIDELINES

- Keep your cabina door closed at all times to avoid mosquitos/bugs from entering the room.
- Use your keys to get in and out of the property through the small gate. Please lock your room if you leave.
- Keep all food stored away.
- Keep your important belongings in the safety deposit box provided in the room. **Please use the small key provided on your keys.**
- The sun deck and pool are for lodge and diving guests only from 6:00am until 5:00pm.
- There is no lifeguard on duty and children must be supervised at all times.

The whole team is looking forward to meeting you!

BAR HOURS: 11:00AM ~ 11:00 PM

ON-SITE

SCUBA DIVING

Our team is currently undergoing temporary changes in diving staff due to illness on the team. We apologise for the inconvenience as we navigate this delicate time.

Please email us to be connected with a temporary diving instructor liaison!

SPA SERVICES

The massage palapa on-site offers massages and other services everyday (make a reservation directly with the masseuse on site).

Spa services can also be arranged in your unit.

DIVING BAR BEACH CLUB

10AM to 6PM Daily.

Beach club with a cocktail bar and local kitchen, open to the public. Live music on Saturday and Sunday from 2-4PM. Lodge guests have daily use of the beach palapas/chairs included with your stay. Please make a reservation at the bar to ensure availability.

MUSES

6-11PM. Everyday.
Traditional greek food served in our sea front palapa, enjoy the Caribbean breeze over a Mezze platter & wine. **Reserve at the bar.**

ROOM CLEANING

- Cabinas are cleaned every-other-day (alternating days) between 10:00 AM to 2:00 PM.
- If you do not wish to have your room cleaned, let us know in advance or hang the door sign outside of your unit.
- Please be mindful about throwing excess toilet paper or anything else in the WC system (toilet) as this can cause a backup/blockage, etc.



CHECKOUTS



We're sad to see you go!

- Check-outs are by 11:30am.
- Turn off: Air conditioner, fan and lights.
- Lock the bottom lock of the door on your way out.
- **Don't forget to leave the keys inside the lockbox.**

Thank you for your stay!

CONTACTS

- **The Fives Taxi Base:** +52 998 301 8131
- **Taxi Base Downtown:** +52 998 153 1306

Tip: Send a whatsapp message using a pin for location or mentioning “Diving Lodge Downtown”. Reference: next to Unico.

- **Dentist (Portside):** Dr. Carlos Escalante
Office 998-206-9157

- **Live Medical Clinic:** +52 9981 96 8697
- **Chiropractor/Osteopath:** Roberto Mannarini
+52 1 998 107 1536
- **Policia Municipal PM:** +52 998 293 2167

LOST KEY NIGHTTIME HOURS

Send a message to or call one of the following numbers. **Lost key fee of \$350 pesos.**

- +52 914 111 9425 (Juan Carlos)
- +52 998 155 7308 (Gaudencio “Panda”)

“Perdi mis llaves (Cabina #_). Necesito entrar a mi cuarto porfavor”

(I lost my keys. I need to get in my room, please!)

FOR EMERGENCIES DIAL 911

LOCAL EATERIES

Click on the images to go to each website and find out their hours or see their menu.

